

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 23rd day of January 2018

In C. G. No: 127 /2017-18/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. G Sudhakar,
D.No:6/512,
Krishna Nagar,
Rajampeta,
Kadapa-Dist

Complainant

AND

1. Assistant Accounts Officer/ERO/Rajampet
2. Assistant Engineer/O/Rajampet
3. Assistant Divisional Engineer/O/Rajampet

Respondents

ORDER

1. G. Sudhakar of Krishna Nagar Rajampet town presented a complaint before this Forum during the Vidyut Adalat held at Rajampet on 20.09.2017, wherein he has informed that the Service. No. 2324401003839 is standing in the name of his father and he has requested for revision of the bill.
2. The Respondents 2, 3 and DE/O/Rajampet submitted their joint written submissions wherein they have explained that the service under question was inspected by Respondent No..2 on 20.09.2017 and suspected the meter is creeping. Hence advised the complainant to pay the meter testing charges, accordingly the complainant has paid the said testing fees on 06.10.2017. The meter of the said service connection was replaced with healthy one on the same date and the removed meter was sent for testing on 02.11.2017. During the testing the

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DISPATCHED
DATE

30/1/18

o/c

meter was found error and based on the test results an amount of Rs.1,568/- was withdrawn and the balance amount payable was communicated to the complainant. The complainant in his letter dated nil addressed to the Respondent No. 2 has expressed satisfaction over the action taken by the department and conveyed his gratitude for resolving the grievance.

3. In as much as the grievance of the complainant has been resolved by the Respondents and further the complainant has himself expressed his satisfaction the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 23rd day January 2018.

Sd/-
Member (Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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